



CCMS
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COMMUNITY CASE MANAGEMENT SERVICES LIMITED

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CHRIS TWIGG

RGN



Case Manager

Based in: Derbyshire

Clients: Yorkshire, East Midlands, Teesside, Lancashire, Leicestershire and Nottinghamshire, Lincolnshire, West Midlands

PROFESSIONAL QUALIFICATIONS & MEMBERSHIPS

- Royal College of Nursing membership
- Registered General Nurse – Nursing and Midwifery Council
- Post Graduate Diploma in Public Health
- Post Graduate Certificate in Disability Management in Work and Rehabilitation.
- Christine is an accredited Mediator
- Christine holds Advanced Practitioner Membership of the British Association of Brain Injury Case Managers (BABICM)

EXPERIENCE

Christine has extensive experience of planning, coordinating and evaluating a complex range of care and rehabilitation interventions. This has also included preparing and managing care budgets.

- Spinal injuries all levels. (Paediatric and Adult)
- Traumatic Brain injury (Paediatric and Adult) to include Walking Wounded / High Level Physical Functional Difficulties /Cognitive difficulties /Vegetative state / Minimal Awareness
- Cerebral Palsy (Paediatric and Adult)
- Respiratory diseases / Mesothelioma / COAD / Pulmonary Embolism /Carcinoma
- Tracheostomy / Ventilated clients
- Learning disabilities (Paediatric and Adult)
- Elderly care, including Dementia
- Palliative Care
- Orthopaedic injuries (Paediatric and Adult)
- Complex compartmental syndrome
- Amputees (Paediatric and Adult)
- Chronic pain management
- Mental health conditions
- Conversion disorder

Christine's past and present cases include traumatic brain injuries, spinal injuries, and a range of other serious orthopaedic and soft tissue injuries and major psychological injury. She has set up care regimes, including recruitment, training and management of carers, and discharging the responsibilities of the client in their role as employer. This has included care for just a few hours per week to 24-hour care teams in complex cases.

Christine has developed and delivered training programmes for clients and their carers as well as devising a structured activity programme to incorporate therapeutic tasks in everyday activities with an appropriate level of support.

Christine has extensive experience of working with colleagues from various professional backgrounds to meet the needs of her clients. She also undertakes risk assessments aimed at promoting the client's independence whilst creating the safest possible environment and implementing risk controls.

Christine has extensive experience of liaising with the legal team and understanding of the medico-legal process in order to provide effective support to the client during what can be a highly stressful time. She is also very experienced in liaising with schools and participating in review meetings for disabled children and ensuring their medical needs are met. Christine also works alongside architects to offer advice on aspects of disability adaptations relevant to the client and their carers.

Christine has vocational rehabilitation experience, including work reintegration consultancy; disability assessments for employers; advising on workplace and job adjustments to accommodate people with a disability, return to work programmes and stress management. Christine previously established a job coaching service for disabled job seekers involved in delivery of job centre programmes. She undertakes disability and rehabilitation assessments and rehabilitation case management for insurers, as part of the claims management process within income protection sector. She also reviews medical records and providing reports for creditor insurance companies.

Christine has experience in the recruitment and training of a nationwide network of nurses to carry out disability assessments.

PERSONAL PROFILE

Christine has extensive experience as a case manager with a broad range of clients from various backgrounds. During her career, she has been involved in medical and vocational case management. She has worked with adults and children and their families, putting in place care regimes and arranging therapy, provision of equipment and re-housing. Christine's active caseload includes people with spinal injuries, brain injuries, orthopaedic injuries, amputees, visual impairment, psychological injury and a range of other disabilities. She is able to adapt her approach to meet the needs of the individual and has developed a speciality for handling those cases, which require a more intensive approach.

When Christine is not at work, she enjoys spending time with her family and simple pleasures such as getting out into the countryside, cycling and dog walking.

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